

# Join the Circle

and feel spoiled  
with numerous benefits

STELLA  
LOYALTY CIRCLE

YOUR LOYALTY IS REWARDED

STELLA  
HOTELS COLLECTION



Stella Island  
LUXURY RESORT & SPA

STELLA  
ROCCA A MARE  
SANTORINI

STELLA PALACE  
AQUA PARK RESORT

STELLA VILLAGE  
SEASIDE HOTEL

## Benefits per tier at a glance



	WHITE	SILVER	GOLD	DIAMOND
Discount for direct bookings	5%	6%	8%	10%
Discount for spa treatments	5%	7%	10%	15%
In room welcome offer	✓	✓	✓	✓
Exclusive Offers	✓	✓	✓	✓
Member Exclusive Rates	✓	✓	✓	✓
Special farewell gift according to tier		✓	✓	✓
Best room available in booked category		✓	✓	✓
Early Check in (on request, upon availability)		✓	✓	✓
Free nights awards (no black out dates)		✓	✓	✓
Free use of the wet spa area			once per stay	unlimited
Complimentary late check out (on request, upon availability)			✓	✓
Turn Down Service			✓	✓
Signature Dinner (on request) **			✓	✓
Complimentary Spa Treatment for two				once per stay
In room breakfast (on request)				once per stay
Room Upgrade (subject to availability)				✓
Resort's Beach Bag *				✓
Beauty Basket *				✓
Complimentary Room Service (tray charge)*				✓
Free private arrival transfer to the hotel from Heraklion airport (for direct bookings)				✓

Register now online

or through the Stella Hotels App and take advantage of our member-only promotions and exclusive offers!

All benefits are subject to availability. \*Valid for Stella Island & Stella Rocca A Mare \*\*Valid for Stella Island

# FAQ's

## What is Stella Loyalty Circle?

It is a fidelity program that aims to reward guests who choose Stella Hotels Collection for their holidays.

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## How do I create an account?

You can register online through the Stella Hotels Collection's websites and on the Stella Hotels Application. Please note that the loyalty account should be under the reservation's lead name.

## How do points get calculated?

The points are automatically calculated depending on the seasonality, room type, hotel, direct/indirect bookings, etc.

## How many tier levels are there?

There are 4: White, Silver, Gold, Diamond. Depending on the tier, guests can enjoy benefits that correspond to their tier. The benefits can be found on the hotels' websites.

## How many points are needed for each tier?

White:	0-999
Silver:	1.000-49.999
Gold:	50.000-99.999
Diamond:	more than 100.000

## When will I receive my points?

Within 14 days after the checkout.

## How long after the checkout, can I claim my points?

It is possible to claim your points within a year.

## The reservation's leader does not have a loyalty account, but the accompanying person has one. Will they get the points for the leader?

Unfortunately, no, because the loyalty account follows the reservation's name.

## I have a booking for 2 rooms. Will I receive the points for both of them?

Unfortunately, no. Because after the check-in process, the names shown will correspond to the people staying in the room accordingly.

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